



**STATE OF IOWA**  
**MASTER AGREEMENT**  
 Contract Declaration and Execution

EFFECTIVE BEGIN DATE: 01-01-2009  
 EXPIRATION DATE: 12-31-2009  
 PAGE: 1 of 3

**VENDOR:**

**CARDIAC SCIENCE CORP**  
**3303 Monte Villa Pkwy**

**Bothell, WA 98021**  
**USA**

**VENDOR CONTACT:**

Tina Baer-Olson

**PHONE:** 425-402-2000

**EXT:**

**EMAIL:** contractadmin@cardiacscience.com

**ISSUER:**

JEANETTE CHUPP

**PHONE:** 515-281-6288

**EMAIL:** Jeanette.Chupp@iowa.gov

**FOB** FOB Dest, Freight Prepaid

**Contract For:** Defibrillators (AED's) per NASPO Contract SW300

The parties agree to comply with the terms and conditions on the following attachments which are by this reference made a part of the Agreement:

Attachment #1: Cardiac Science Brand, Automatic External Biphase Defibrillator (AED) Packages and Accessories per NASPO/Oklahoma Contract SW300 and Contract #1544 (previously #750 of 9/27/2005).

Attachment #2: General Terms and Conditions for goods contracts posted at web-site:  
[http://das.gse.iowa.gov/terms\\_goods.pdf](http://das.gse.iowa.gov/terms_goods.pdf)

Customer Service Sales Support Phone 800-426-0337 or 888-274-3342.

Technical Support: Phone 800-426-0337 or 888-466-8686

Web-Site: [www.cardiacscience.com](http://www.cardiacscience.com)

Contract Administrator: Tina Baer-Olson at Phone 425-402-2321 or E-Mail: TBAer-Olson@cardiacscience.com

**CONTRACT TERMS:**

Pricing is Net per Current Price List at web-site: [http://www.dcs.state.ok.us/SW\\_Contracts.nsf](http://www.dcs.state.ok.us/SW_Contracts.nsf). ("click" on SW300 and review Cardiac Science Materials)

Minimum Order: Standard Manufacturer's Package

Payment Terms: Net 30 days

FOB: Destination

Delivery: 14 days ARO

**RENEWAL OPTIONS**

FROM 01-01-2010 TO 12-31-2010

**AUTHORIZED DEPARTMENT**

ALL

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		STATE OF IOWA	
CONTRACTOR'S NAME (If other than an individual, state whether a corp., partnership, etc.)		AGENCY NAME	
Cardiac Science Corp.		Iowa Dept. of Administrative Services	
BY (Authorized Signature)	Date Signed	BY (Authorized Signature)	Date Signed
<i>[Signature]</i>	2/18/09	Jeanette Chupp	Feb. 18, 2009
Printed Name and Title of Person Signing		Printed Name and Title of Person Signing	
REBECCA L. PETERSON - MGR, CONTRACTS ADMIN.		Jeanette Chupp	
Address		Address	
3303 Monte Villa Parkway Bothell, wa 98021		1305 E Walnut, Des Moines, Iowa	



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LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
1	0.00000		4651420	\$0.000000
			DEFIBRILLATOR/MONITOR, AC OR DC POWER SOURCE	\$0.000000
			Defibrillators, Cardiac Science Brand	
			.	
2	0.00000		4651455	\$0.000000
			DEFIBRILLATOR, PARTS AND ACCESSORIES	\$0.000000
			Defibrillator Parts and Accessories, Cardiac Science Brand	
			.	



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**TERMS AND CONDITIONS**

**Terms & Conditions Goods**

The parties agree to comply with the terms and conditions on the following web site which are by this reference made a part of the Agreement.

General Terms and Conditions for goods contracts are posted at: [http://das.gse.iowa.gov/terms\\_goods.pdf](http://das.gse.iowa.gov/terms_goods.pdf)

**PARTICIPATING ADDENDUM  
NASPO/Oklahoma AED Contract  
Contract SW 60300**

State of Iowa, Contract CT2562C

Cardiac Science Corp. #750

**1. Participating Jurisdiction:**

State of Iowa, Department of Administrative Services (DAS), General Services Enterprise, Purchasing Section, 1305 East Walnut Street, Hoover State Office Building, Des Moines, Iowa, 50319-0105.

Within the State of Iowa, all state agencies, facilities and political sub-divisions (cities, counties, school districts and universities) or any entity funded in full or in part by tax dollars, are eligible purchasers and authorized to purchase products and services under the terms of this agreement.

**2. Changes:**

**A.)** The Contractor shall provide a semi-annual, electronic report on all sales made against this agreement with the State of Iowa to the State's primary contact listed below. The report at a minimum shall include the order date, State order number, customer name, product name/number, quantity, order total price and the semi-annual grand-total price.

**B.)** The Contractor's stated pricing shall be the prices approved and agreed to with the State of Oklahoma (NASPO)....

Contract Title: Automated External Defibrillators (AED's)

Contract Number: SW60300

Contractor: Cardiac Science Corporation .. Contract #750

**C.)** The Contractor's stated pricing shall be the maximum purchase price. The Contractor may offer, within written quotations, a lower price for volume purchases or for competitive reasons.

**3. Lease Agreements:** Equipment Lease is not available.

**4. Primary Government Contact:**

Jeanette Chupp, C.P.M., Purchasing Agent III  
Iowa Dept of Administrative Services  
General Services Enterprise – Purchasing  
1305 East Walnut Street, Hoover State Office Building, Level A  
Des Moines, Iowa, 50319-0105  
Phone: 515-281-6288 or FAX 515-242-5974  
E-Mail: Jeanette.Chupp@iowa.gov

**Primary Contractor "Cardiac Science" Contact:**

Contract Administrator: Jeanne Thompson, 425-402-2321

E-Mail: jthompson@cardiacscience.com

Customer Service Phone: 800-426-0337 *option #2.*



Cardiac Science Corp.  
Dept. 587, P.O. Box 120587  
Dallas, Texas, 75312-0587  
FEIN #943300396  
Phone for orders: 800-426-0337 or FAX 425-402-2001  
E-Mail: [aedorders@cardiacscience.com](mailto:aedorders@cardiacscience.com)

There is no electronic catalogue available at this time.

- 5.) Subcontractors: Subcontractors are not authorized under this agreement.  
The State of Iowa does not compensate subcontractors.

This Addendum and the NASPO Price Agreement together with its exhibits, set forth the entire agreement between the parties with respect to the subject matter of all previous communications, representations or agreements, whether oral or written, with respect to the subject matter hereof. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Addendum and the NASPO Price Agreement, together with its exhibits, shall not be added to or incorporated into this Addendum or the Price Agreement and its exhibits, by any subsequent purchase order or otherwise, and any such attempts to add or incorporate such terms and conditions are hereby rejected. The terms and conditions of this Addendum and the NASPO Price Agreement and its exhibits shall prevail and govern in the case of any such inconsistent or additional terms.

IN WITNESS WHEREOF, the parties have executed this Addendum as of the date of execution by both parties below.

State of Iowa

By: Debbie O'Leary

Name: Debbie O'Leary

Title: Administrator, DAS GSE

Date: 2/2/06

Cardiac Science

By: Jeanne Thompson

Name: Jeanne Thompson

Title: Contract Administrator

Date: 2/4/06

Janette Chapp. Feb. 2, 2006

*Cardiac Science*



State of Oklahoma  
Department of Central Services  
Central Purchasing

Statewide Contract Addendum

*This addendum is added to and is to be considered part of the subject contract.*

Contract Issuance Date: 01/01/2006  
Statewide Contract #: SW 60300  
Contract Title: Automated External Defibrillators, (AED)  
Addendum Date: 12/31/2008  
Addendum #: 20

CONTRACTOR: CARDIAC SCIENCE CORPORATION

CONTRACT ID: 1544 (750)

This contract has been renewed for the period 01/01/2009 through 12/31/2009.  
There are no price increases. All pricing remains the same as the prior year.

Please refer any questions to:

Florian Giza  
Contracting and Procurement Officer  
Phone: 405-522-3428  
Fax: 405-521-4475  
e-mail: [florian\\_giza@dcs.state.ok.us](mailto:florian_giza@dcs.state.ok.us)

*[http://www.dcs.state.ok.us/SW\\_Contracts.nsf](http://www.dcs.state.ok.us/SW_Contracts.nsf)  
"Click" on SW300 Automated External Defibrillator (AED)*



NASPO/OKLAHOMA AED CONTRACT SW60300/#750  
CONTRACT SUMMARY

Effective 1/1/2006/Expires 12/31/2008  
(Option to re-new for (3) three additional years)

1. Part numbers are attached per price list.
2. Maximum Order: NONE
3. Minimum Order: NONE
4. Geographic Coverage: 48 contiguous states, Washington, DC, AK, HI & PR
5. Point of Production: Deerfield, WI.
6. Pricing Stated: Net Price
7. Quantity Discounts: \*Volume discounts will be made available upon request.
8. Prompt Payment Terms: Net 30 days
- 9a. Government Credit Card: Accepted
- 9b. Gov. Credit Card Discount: None
10. Foreign Items: None
- 11a. Time of Delivery: Within 14 days after receipt of order (ARO).
- 11bcd Expedited Delivery: Within 1 day ARO. Customer is responsible for paying the difference between normal and expedited freight charges.
12. F.O.B. Destination Points: All orders shipped to the 48 states, Washington, DC, and point of exportation for Alaska, Hawaii and Puerto Rico
13. Ordering Address: Cardiac Science Corporation  
Attn: Customer Service  
3303 Monte Villa Parkway  
Bothell, WA 98021-8969  
Phone: 425-402-2000  
Toll Free: 1-800-426-0337  
Fax: 425-402-2001
14. Payment/Remit To Address: Cardiac Science Corporation  
Dept. 0587  
P O Box 125087  
Dallas, TX 75312-0587
15. Warranty Provisions: Warranty on AEDs is seven (7) years.  
Battery, electrodes and accessories warranted separately.
23. Preventive Maintenance: As stated in the Operation & Service Manual.
24. Year 2000 (Y2K) Compliant: Yes
25. Environmental Attributes: Lithium battery does not need to be recharged.
26. DUNS Number: 19-071-3797
27. CCR Database Registration: Yes

28. Business Size: Large  
29. FEIN: 94-3300396  
30. SIC: #3845  
31. WA State Resale #602-536-018  
32. WI State Resale #005-0002390509-01  
33. Type of Organization: Corporation  
34. Type of Business: Manufacturer  
35. Names of Officers, Owners, or Partners: See Attached.  
36. Contract Administrator: Tina Baer-Olson  
425-402-2321-Phone  
425-402-2005-Fax  
[tbaerolson@cardiacscience.com](mailto:tbaerolson@cardiacscience.com)  
37. Renewal Periods: 1/1/2008-12/31/2010  
38. Administrative Fee: 1% to NASPO including quarterly report





## State of Oklahoma (NASPO) Price List #SW60300 #750

### *Cardiac Science Corporation Automated External Defibrillators (AEDs)*

#### **Discounted Standard Package**

Model #	Description	Net Price \$
9300A-501 <b>2005 AHA/ERC Protocols</b>	<b><u>Powerheart AED G3 Fully Automatic package</u></b> with voice & text display, biphasic waveform, and internal memory. 9146-002 Battery.	\$1,295.00
9390A-501 <b>2005 AHA/ERC Protocols</b>	<b><u>Powerheart AED G3 PLUS Fully Automatic package</u></b> with voice & text display; biphasic waveform, and internal memory. 9146 Battery, 9300 Series <u>Features additionally: Rescue Coach instructive prompts, and Metronome for proper CPR compression frequency.</u>	\$1,295.00
9300E-501 <b>2005 AHA/ERC Protocols</b>	<b><u>Powerheart AED G3 Semi-Automatic package</u></b> with voice & text display, biphasic waveform, & internal memory. 9146-002 Battery.	\$1,295.00
9390E-501 <b>2005 AHA/ERC Protocols</b>	<b><u>Powerheart AED G3 PLUS Semi-Automatic package</u></b> with voice & text display; biphasic waveform & internal memory. 9146 Battery, 9300 Series <u>Features additionally: Rescue Coach instructive prompts, and Metronome for proper CPR compression frequency.</u>	\$1,295.00
9300P-501 <b>2005 AHA/ERC Protocols</b>	<b><u>Powerheart AED G3 Pro</u></b> with ECG color display, manual override, configurable biphasic energy protocols and detection rates, optional 3-lead continuous ECG patient monitoring, multiple rescue internal memory, (non-rechargeable battery). 9145-001 Battery.	\$2,450.00
9300P-601 <b>2005 AHA/ERC Protocols</b>	<b><u>Powerheart AED G3 Pro</u></b> with ECG color display, manual override, configurable biphasic energy protocols and detection rates, optional 3-lead continuous ECG patient monitoring, multiple rescue internal memory, (rechargeable battery). 9144-001 Battery.	\$2,450.00

*Each AED package includes: (1) Defibrillator (Choose from above), (1) IntelliSense Lithium Battery, **(2) pair of adult defibrillation pads, (1) Carrying case, (1) Ready Kit,** and (1) Quick Start Tool Kit, (includes Quick Start Guide, CD-ROM with AED Manual, Training Video, RescueLink and MDLink, and serial communication cable. (Not included with 9300P-501/601).*

### OKLAHOMA PACKAGE 1

Model #	Description	Net Price \$
9300A-501 2005 AHA/ERC Protocols	<b><u>Powerheart AED G3 Fully Automatic package</u></b> with voice & text display, biphasic waveform, and internal memory. 9146-002 Battery.	\$1,369.00
9390A-501 2005 AHA/ERC Protocols	<b><u>Powerheart AED G3 PLUS Fully Automatic package</u></b> with voice & text display; biphasic waveform, and internal memory. 9146 Battery, 9300 Series <u>Features additionally: Rescue Coach instructive prompts, and Metronome for proper CPR compression frequency.</u>	\$1,369.00
9300E-501 2005 AHA/ERC Protocols	<b><u>Powerheart AED G3 Semi-Automatic package</u></b> with voice & text display, biphasic waveform, & internal memory. 9146-002 Battery.	\$1,369.00
9390E-501 2005 AHA/ERC Protocols	<b><u>Powerheart AED G3 PLUS Semi-Automatic package</u></b> with voice & text display; biphasic waveform & internal memory. 9146 Battery, 9300 Series <u>Features additionally: Rescue Coach instructive prompts, and Metronome for proper CPR compression frequency.</u>	\$1,369.00
9300P-501 2005 AHA/ERC Protocols	<b><u>Powerheart AED G3 Pro</u></b> with ECG color display, manual override, configurable biphasic energy protocols and detection rates, optional 3-lead continuous ECG patient monitoring, multiple rescue internal memory, (non-rechargeable battery). 9145-001 Battery.	\$2,524.00
9300P-601 2005 AHA/ERC Protocols	<b><u>Powerheart AED G3 Pro</u></b> with ECG color display, manual override, configurable biphasic energy protocols and detection rates, optional 3-lead continuous ECG patient monitoring, multiple rescue internal memory, (rechargeable battery). 9144-001 Battery.	\$2,524.00

*Each AED package includes: (1) Defibrillator (Choose from above), (1) IntelliSense Lithium Battery, (2) pair of adult defibrillation pads, (1) pair of pediatric defibrillation pads, (1) Carrying case, (1) Ready Kit, and (1) Quick Start Tool Kit, (includes Quick Start Guide, CD-ROM with AED Manual, Training Video, RescueLink and MDLink, and serial communication cable. (Not included with 9300P-501/601).*

### ***Delivery Systems***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
168-6000-001	Carrying case for 9300 series AED.	\$99.00
9157-004	Hard-sided waterproof carrying case for AED.	\$152.00
164-0225-001	Empty backpack/carrying case, holds AED and size D or C oxygen cylinders.	\$320.00
5550-003	Ready Kit for 9300 series AED G3: includes nitrile gloves, razor, scissors, towel, 4" gauze, antiseptic wipes, and one-way filter mask. Caribiner attachment.	\$48.00
166-0418-001	Spare Battery Bag (empty): Attaches to 9300 Series AED G3 carrying case.	\$32.00
5587-001	Total Response Rescue Kit includes emergency oxygen cylinder, single flow regulator, tubing, mask, BBP Kits and First Aid Kit. Includes wire wall rack.	\$1,395.00
5588-001	Total Response Rescue Backpack includes emergency oxygen cylinder, single flow regulator, tubing, mask, BBP Kits and First Aid Kit.	\$1,395.00
180-2021-001	<b>"TRADITIONAL"</b> AED wall mount storage case with strobe light alarm.	\$199.00
50-00392-10	Surface Mount Wall Cabinet	\$159.00
50-00392-20	Surface Mount Wall Cabinet with Alarm, security enabled	\$199.00
50-00392-30	Surface Mount Wall Cabinet with Alarm, Strobe, security enabled	\$239.00
50-00395-10	Semi-Recessed Wall Cabinet	\$199.00
50-00395-20	Semi-Recessed Wall Cabinet with Alarm, security enabled	\$259.00
50-00395-30	Semi-Recessed Wall Cabinet with Alarm, Strobe, security enabled	\$289.00
50-00400-10	Fully-Recessed Wall Cabinet	\$199.00
50-00400-20	Fully-Recessed Wall Cabinet with Alarm, security enabled	\$239.00
50-00400-30	Fully-Recessed Wall Cabinet with Alarm, Strobe, security enabled	\$259.00
170-2145-001	Wire wall mount rack for 9300 series AED G3.	\$42.00
170-2146-001	Wire wall mount rack for 9300 series AED G3 w/ straps.	\$42.00
170-2150-001	Wire wall mount rack for 9300 series AED G3 in carrying case (168-6000-001).	\$46.00
170-2152-001	Wire wall mount rack for 9300 series AED G3 w/ straps in carrying case (168-6000-001).	\$46.00
180-2022-001	Wall Sleeve	\$65.00
168-6002-001	Wall Mount Sign identifying location of AED, 3-D.	\$21.00

### ***SOFTWARE***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
109-0021-015	Additional Quick Start Tool Kit for 9300P series AED G3.	\$39.95
109-0021-017	Additional Quick Start Tool Kit for 9300 E/C/A series AED G3: includes Quick Start Guide, CD-ROM with AED Manual, Training Video, RescueLink and MDLink, and serial communication cable.	\$39.95
9171-001	USB Serial Adapter Cable.	\$29.35
162-0108-001	IR Communications Cable for Powerheart AED G3 PRO (serial). Compatible with USB ports via 9171-001.	\$58.75

***Heartsafe Program Management***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
9934-001	AHA Quick Response Program Management (2 years)--AHA Heartsaver AED/CPR training, medical authorization/prescription and direction, program management, MasterTrak software and E-minders.	\$1,600.00
9934-002	AHA Total Response Program Management (2 years)--in addition to Quick Response program features, basic first aid and oxygen administration are included.	\$1,800.00
9935-001	ASHI Quick Response Program Management (2 years)--ASHI AED/CPR training, medical authorization/prescription and direction, program management, MasterTrak software and E-minders.	\$1,600.00
9935-002	ASHI Total Response Program Management (2 years)--in addition to Quick Response program features, basic first aid and oxygen administration are included.	\$1,800.00

***Heartsafe Program Management—AED Service Plans***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
9940-001	Annual AED Inspection/Service Visit – Per AED per year * <b>With purchase of Program Management</b>	\$295.00
9940-002	Semi-Annual AED Inspection/Service Visit – Per AED per year	\$495.00
9940-003	Monthly AED Inspection/Service Visit – Per AED per year	\$3,540.00
9940-004	Quarterly AED Inspection/Service Visit – Per AED per year	\$1,180.00
9940-005	Annual AED Inspection/Service – Per AED per year ** <b>For customers without Program management</b>	\$525.00
9928-001	Prescription for AED	\$0.00

***Heartsafe Program Management—Additional Services***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
9917-001	Site Assessment – An AED specialist on site to determine the best place to deploy AEDs and determine quality.	\$489.00
9927-001	Post Event Review and Incident Debriefing Service – call in support, assistance with download of data and submission of data as required by state regulation within 24 hours of notification. Service per location per year.	\$48.95
9922-001	Online Refresher Training for 10 students (annually) provides a review of AED/CPR training and an online quiz.	\$391.00

### ***AED Trainer and Trainer Accessories***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
<b>180-5020-101</b> 2005 AHA/ERC Protocols	Full size AED Trainer, dual mode AED/Automatic with Manual, Training Pads (one pair) and Remote Control: English (U.S.), Spanish, Portuguese (Brazil), French, Italian, Greek.	\$395.00
<b>180-2080-004</b>	AED Trainer Replacement Remote Control.	\$29.95
9021-003	AED Patient Simulator with 3-lead terminals.	\$300.00
9035-003	Adult Training Pads (one pair) for use with Cardiac Science training device.	\$18.75
9725-001	Pediatric Training Pads (one pair) for use with Cardiac Science training device.	\$29.95

### ***AED Accessories***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
9131-001	Defibrillation pads (adult) with two-year shelf life.	\$32.00
9660-001	Polarized Defibrillation Pads with pacing capability (adult): two-year shelf life.	\$32.00
9730-002	Pediatric Defibrillation Pads: two year shelf life.	\$74.00
5111-001	ECG Patient Monitoring Kit for Powerheart AED G3 Pro: Includes 3 lead cable. (For electrodes add p/n 170-0124)	\$280.25
<b>9051</b>	Electrode Adapter: connects Cardiac Science AED pads to Medtronic Physio-Control defibrillators using QUIK-COMBO® connector system.	\$68.00
<b>9053</b>	Electrode Adapter: connects Cardiac Science AED pads to Zoll® defibrillators.	\$44.00
<b>9055</b>	Electrode Cable: reverse adapter for QUIK-COMBO system.	\$250.00
9143-101	IntelliSense Lithium Battery: for FirstSave AED G3, models 9300C.	\$119.00
9144-001	Rechargeable Battery: for Powerheart AED G3 Pro Model 9300P.	\$375.00
9044-001	Charger Kit for Rechargeable Battery: for Powerheart AED G3 Pro Model 9300P.	\$185.25
<b>9145-101</b>	IntelliSense Lithium Battery: for Powerheart AED G3 Pro model 9300P.	\$375.25
9141R-001	IntelliSense Lithium Battery: for all Cardiac Science AEDs,	\$221.25
<b>9147-001-TSO</b>	TSO C142A standard battery approved by FAA (2 yr) for Powerheart 9200/9300 A/E, 9390 A/E	\$375.00
<b>9146-102</b>	IntelliSense Lithium Battery (yellow; for Powerheart AED G3 model 9300E and 9300 A shipped after April 12, 2004.	\$245.00



***AED Upgrades***

<b>Model #</b>	<b>Description</b>	<b>Net Price \$</b>
40-00005-01	9300E Multi-Rescue AHA Upgrade CD Kit	\$19.95
10-00076-01	9300P AHA Upgrade CD Kit	\$19.95
10-00086-01	9300E/A/C/D Single Rescue AHA Upgrade CD Kit	\$19.95
10-00096-01	9200RD and 9210RD Single Rescue AHA Upgrade CD Kit	\$39.95



### **TECHNICAL SUPPORT**

If technical assistance is necessary, our service technicians will attempt to resolve your issue via toll free phone. If necessary, we will arrange for an on site service visit or replacement of our product.

*\*Please have serial and model numbers available when phoning. These numbers are found on the underside of the AED unit.*

- Service Technicians are available 24 hours a day, 7 days a week.

Phone: 1-800-426-0337 or 888-466-8686

Fax: 425-402-2022

Email: techsupport@cardiacscience.com

- Repairs, when necessary, will be made at our Deerfield, Wisconsin facility:

Cardiac Science Corporation  
500 Burdick Parkway  
Deerfield, WI 53531

**RETURN INSTRUCTIONS:** \*Please obtain a valid Return Maintenance Authorization (RMA) prior to returning your equipment for repair. The RMA number will need to be noted on the outside of your box and sent to the attention of Technical Support.

Upon receipt of your equipment, you can expect a 2-week turn-a-round time for repair. If and when the equipment is not covered by our 7 year industry leading warranty, customer shall incur a \$195.00 evaluation fee plus the cost of parts.

- Loaner units will be provided at no charge (at the customer's request) within 24 hours.

### **PREVENTATIVE MAINTENANCE**

All devices come with the industry's only seven (7)-year parts & labor warranty. Our patented proprietary RescueReady feature performs daily, weekly, and monthly self-checks. An audio and visual alarm will alert the user if the AED is not ready for use in a rescue situation. Self- tests automatically check the battery, pads (presence and function), internal electronics, energy charge cycle, SHOCK/CONTINUE button, and software. This information can be found in the operations & service manual.



### **CUSTOMER SERVICE**

Cardiac Science Corporation's Customer Service Representatives are available Monday through Friday 5:00 AM until 4:30 PM Pacific Standard Time.

Order Address: 3303 Monte Villa Parkway  
Bothell, WA 98021-8969

Phone Toll-Free: 1-888-274-3342  
1-800-426-0337

### **PAYMENT**

Remit To Address: Cardiac Science Corporation  
Dept. 0587  
P O Box 125087  
Dallas, TX 75312-0587

Terms: Net 30 unless otherwise stated

Point of Contact: Credit Services  
creditservices@cardiacscience.com  
P: 425-402-2200  
F: 425-402-2012

### **NORMAL DELIVERY**

Products are shipped from Cardiac Science Corporation's Manufacturing facility in Wisconsin within 14 days after receipt of order (ARO). Typically, 99% of orders are shipped within two days ARO. Products will be shipped via Federal Express (FEDEX) Ground. **Shipping and handling charges will be included (FOB DESTINATION).**